

A DETAILED CASE STUDY AND EVALUATION:



Dublin City Council

eCeltic provides quality, innovative and customized data entry services for the various housing and election records to support the Dublin City Council, Ireland.

About the company and its challenges:

The Dublin City Council is the confined local authority for the city of Dublin; Ireland. It comprises of 52 members and is the largest local authority in Ireland. The main activities of the Dublin City council include the public housing, drainage, driver and vehicle licensing, planning and roads. The council made an expenditure of €847,137,522 during 2007 in the mentioned services. The executive power is shared between the council and an appointed executive official known as the Manager. The Dublin City Council must by law establish a polling district containing a polling place at least once in every ten years. It is called the Polling Scheme which lists each constituency with its local electoral areas; polling districts and polling places. The Council meetings are held in the headquarters at the Dublin City hall. The City Hall is one of Dublin's finest buildings and located on Dame Street. It was built in 1769–79 to the winning design of Thomas Cooley.

The City Council consists of 52 Members. The 52 Councillors are elected from 13 Local Electoral Areas namely:

- *Artane*
- *Ballyfermot*
- *Ballymun/Whitehall*
- *Cabra/Glasnevin*
- *Clontarf*
- *Crumlin/Kimmage*
- *Donaghmede*
- *Finglas,*
- *North Inner city*
- *Pembroke*
- *Rathmines*
- *South Inner City and*
- *South West Inner City*

Local Elections were last held in June, 2004 and must be held at least every five years. Casual vacancies on the Council are filled by co-option. The Lord Mayor is elected by his/her fellow Councillors at the annual meeting of the City Council. The Lord Mayor's term of office is for a one-year period. He/she may be re-elected but generally in recent times, this tends not to happen.

The council faced difficulties in maintaining tedious records of the savings and expenditures on various services provided during the successive elections and plans implemented.

Impact of data entry services:

The data entry services provided by eCeltic helped the council in maintaining and managing the tedious and complex record within a specified location. The data entry service has the unique feature of adequate data storage and conversion facilities which have supported the council in keeping the records and schedules with safety. It also helped the council in storing the data related to the local electoral areas, polling districts and places during the election period.

About our company profile:

eCeltic is one of the leading backend partners for IT companies who want additional capacity and expertise in software development, SEO, and database solutions.

Since launching in 2002, our mission has been to deliver certainty and quality in our work to achieve sustained advantage for our 1,000+ clients across 4 continents. Headquartered in Dublin, the company employs in excess of 70 staff offering local reliability with global delivery distributed over four offices. The skills and knowledge of our team ensure we are abreast of the latest technologies to best advise you on implementation and strategy.

eCeltic takes a holistic approach to each project bringing a wealth of expertise together in cross-discipline teams. The collaboration of our developers and marketers achieves a technical solution that is focused on driving your business goals.

The services:

eCeltic has an experienced team of operators and professionals who are dedicated in providing a complete and accurate file conversion services to the customers at the least possible costs. We are currently providing 24 hours customer care service for all of our clients and customers and are also dealing with assignments within 24 hours for any complicated data projects.

eCeltic is the best when it comes to providing the technologically improved Data Entry, Form Processing and Data Conversion services. We are providing the ultimate cost-effective solution for all your data conversion needs. We are also performing manual entry or automatic form processing and change your unstructured paper based data such as forms, graphics and documents into various digital forms. Hence, it can easily be preserved and convert all the hand written and printed data into digital format. Our various data entry services:

- Data Entry to Excel, Microsoft Access & any database format*
- Data Entry to Web pages, Text files (Notepad), XML and EDIFACT format*
- Data Entry to Microsoft WORD file & PDF files*
- Data Conversion to Any text or binary format*
- Form processing of GIF, JPG , BMP, TIFF & all other Image formats*

Conclusion:

With a speedy pace of changing world, there is rising need in the growth of information that is generated. The process of outsourcing data for the purpose of developing business has become a core activity worldwide.

eCeltic is the ultimate option when it comes to producing the highest quality data conversion and data entry services. We provide most reliable methodologies in data entry services and data processing. The process is very simple and easy. We help you in collecting your documents and then convert data accordingly and put them in a CD/DVD, and hand it over to you. The search and navigation process in the converted data is easier for anybody to understand.